

PRIVACY POLICY

1. INTRODUCTION

EVChargeCloud understands the significance of privacy in protecting the personal data of customers, business partners, and other parties. As the data controller, the company is committed to following data privacy regulations in accordance with applicable law, including the EU General Data Protection Regulation (GDPR). The Personal Data Protection Policy outlines the methods of personal data collection, purpose, and security measures in place to protect personal data. Additionally, EVChargeCloud operates a platform that consists of a backend and frontend. The backend system allows operators to manage charging stations on the locations they operate, while the frontend system uses the charging station infrastructure information from the backend and displays it to end-users on their mobile apps for their use to charge their electric vehicles. If you have any questions please contact EVChargeCloud at info@evchargecloud.com

2. WHY WE COLLECT YOUR DATA

EVChargeCloud collects your personal data for various reasons, such as improving and adapting our products and services, fulfilling our commitments, providing you with our services.

3. INFORMATION WE COLLECT

- Contact information such as full name, e-mail address and telephone number
- Other information we receive from you through your contact with us.

Our legitimate interests include optimizing our products and services, ensuring a positive website experience, and conducting marketing activities. The legal basis for processing your personal data is Art. 6(1)(f) of the GDPR, while your consent is necessary in some cases and will be requested in accordance with Art. 6(1)(a) of the GDPR.

EVChargingCloud uses local storage to store system functional data. This data is needed for the EVChargingCloud to function properly. Data contains information about user authentication in encrypted format. There are no third-party providers that use this local storage.

3.2. Clients

When you create a profile, EVChargeCloud will collect your personal information such as your name, email, phone number, postal address as well as details of the services you have purchased. This data is processed with the aim of providing you with our services.

EVChargeCloud will process information related to the date and time, frequency, location, and pattern of EV charging when you use our services. Additionally, we will collect information on your purchases such as your name, contact details, address, cost, and transaction details. To collect payment information, we use Stripe, a third-party credit card payment processing company. If you submit payment information, we will share your debit/credit card number, billing address, phone number, and installed application information with Stripe in order to process payments. ***Please note that the third-party provider, and not EVChargeCloud, stores your payment information as a data processor on our behalf.*** To process payments to your Wallet inside of the application, they process information about your phone number and installed application information.

The processing of your personal data in this regard is based on Article 6(1)(b) of the GDPR, which means it is necessary for either the performance of a contract or taking steps before entering into a contract at your request.

3.3 Business partner/vendor contact persons

When you are a representative of a vendor or business partner and interact with EVChargeCloud, such as through email correspondence related to existing contractual agreements or contract termination, EVChargeCloud processes your personal data. EVChargeCloud processes your ordinary personal data, such as your name, email address, telephone number, position, and other relevant information.

The legal basis for this processing of your personal data is EVChargeCloud's legitimate interests in fulfilling contractual obligations, maintaining and enhancing business relationships, invoicing for services, communicating with you about our services or vice versa, and documenting agreements made in writing via email. This processing is governed by Art. 6(1)(f) of the GDPR.

EVChargeCloud may need to process personal data to comply with legal obligations, such as the preservation of accounting records as required by the EU Law. In these situations, the processing is necessary and the legal basis for it is Art. 6(1)(c) of the GDPR.

4. Personal data protection

We take the security of information very seriously and we take every precaution to store your personal data information securely. In order to protect information from unauthorized access, alteration, dissemination and destruction, we handle information with established and up to date security standards and procedures.

5. Transfer of your personal data

Your personal data, collected for specific purposes, may be shared with and accessed by certain third parties listed below. Each recipient of your personal data is only authorized to process it for the intended purposes. Moreover, they are obliged to comply with relevant laws and regulations, as well as our Personal Data Protection Policy.

Your personal information may be transferred when using one of the third party service providers:

- Stripe, Inc. - in order to process payments
- Google Maps is a web mapping platform - to find EV chargers and users location

6. Questions

If you have any questions or suggestions concerning this policy or our handling of data, or if you want to access, update, or erase your information, please contact us at: info@evchargecloud.com

9. Changes may be made to this privacy policy

EVChargeCloud reserves the right to revise this Privacy Policy as necessary to comply with new technologies, regulatory obligations, or other reasons. Therefore, we recommend that you check this page periodically for updates.

Last updated: March 30th , 2023.

10. How can you contact us?

If you have any questions about the way we process your personal data, please read this Privacy Statement first. For additional questions or complaints, please contact:

info@evchargecloud.com

UAB Evokas

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